

## FOR BOARD ACTION

Agenda Item # 9

Meeting Date:

2/24/09

**SUBJECT:**

Annual Maintenance and Support of Enterprise Business Software

**PREPARED BY:**

Jim Daley, Manager –Manager, Information Services

ITEM DESCRIPTION:

RPU uses enterprise business software from SAP Public Services. This software is used for financial and management reporting, front-office customer support services and back-office business processes. SAP Public Services provides regular maintenance updates and global access to support experts to resolve system problems. The total annual cost of these maintenance and support services for 2009 is \$106,885.49. This is 18.36% of the current total retail price for the enterprise business software of \$582,165. The 2009 budget for SAP Support Services is \$112,600.

UTILITY BOARD ACTION REQUESTED:

The Board is requested to approve a purchase order agreement with SAP Public Services Inc. for \$106,885.49 for annual maintenance and support of the enterprise business software for 2009.

  
General Manager

  
Date

**ROCHESTER PUBLIC UTILITIES**



## RESOLUTION

BE IT RESOLVED by the Public Utility Board of the City of Rochester, Minnesota, to approve a purchase order agreement with SAP Public Services Inc. for

Software maintenance and support for 2009

The amount of the purchase order agreement to be ONE HUNDRED AND SIX THOUSAND EIGHT HUNDRED EIGHTY-FIVE AND 49/100 DOLLARS (\$106,885.49)

Passed by the Public Utility Board of the City of Rochester, Minnesota, this 24<sup>th</sup> day of February 2009.

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President

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Secretary