FOR BOARD ACTION

Agenda Item #

4

Meeting Date:

11/29/11

SUBJECT:

Service Center Master Plan Update & Lobby Remodeling

PREPARED BY:

Steve Monson, Supervisor of Facilities & Fleet

ITEM DESCRIPTION:

RPU has undertaken several Facilities planning efforts in the last several years including a long range master plan, facilities assessment, and energy audit/LEED assessment. The Service Center Master Plan was updated this year. Staff will review highlights of the updated plan and projects that resulted from the planning effort. A key outcome of the update is a project to improve the customer experience through improvements to the lobby and customer service areas.

Management will review the updated Master Plan and Lobby Remodeling project.

FOR CAPITAL PURCHASES/BIDS/MAJOR PROJECTS:

Not Applicable

UTILITY BOARD ACTION REQUESTED:

Informational Only - No Action Required

<u>ang Koskiri</u> Geheral Manager 11/22/11 Date

ROCHESTER PUBLIC UTILITIES