

FOR BOARD ACTION

Agenda Item # 6

Meeting Date:

2/22/11

SUBJECT:

Annual Maintenance and Support of Enterprise Business Software

PREPARED BY:

Sue Parker, Director of Corporate Services

ITEM DESCRIPTION:

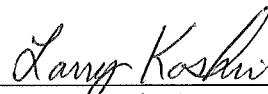
RPU uses enterprise business software from SAP Public Services. The software is used for financial and management reporting, front-office customer support services and back-office business processes. SAP Public Services provides regular maintenance updates and global access to support experts to resolve system problems. The total annual cost these maintenance and support services for 2011 is \$106,438.18. This is 18.9% of the current retail price for the enterprise business software of \$563,165. The maintenance agreement support increased 2.941% over 2010.

FOR CAPITAL PURCHASES/BIDS/MAJOR PROJECTS:

This is within RPU's approved 2011 budget.

UTILITY BOARD ACTION REQUESTED:

Management recommends that the Utility Board approve a purchase order agreement with SAP Public Services Inc. in the amount of \$106,438.18 for annual maintenance and support of the enterprise business software for 2011.


General Manager

2-17-11
Date



RESOLUTION

BE IT RESOLVED by the Public Utility Board of the City of Rochester, Minnesota, to approve a purchase order agreement with SAP Public Services Inc. for

Annual Maintenance and Support of Enterprise Business Software for 2011

The amount of the purchase order agreement to be ONE HUNDRED SIX THOUSAND FOUR HUNDRED THIRTY EIGHT AND 18/100 DOLLARS (\$106,438.18).

Passed by the Public Utility Board of the City of Rochester, Minnesota, this 22nd day of February, 2011.

President

Secretary