

FOR BOARD ACTION

Agenda Item # 7

Meeting Date:

11/29/11

SUBJECT:

Annual Maintenance and Support of Enterprise Business Software

PREPARED BY:

Phil Teng, Manager of Information Services

ITEM DESCRIPTION:

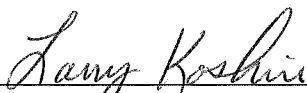
RPU uses enterprise business software from SAP Public Services. The software is used for financial and management reporting, front-office customer support services and back-office business processes. SAP Public Services provides regular maintenance updates and global access to support experts to resolve system problems. The total annual cost these maintenance and support services for 2012 is \$109,793.77, exclusive of sales tax. This is 19.5% of the current retail price for the enterprise business software of \$563,045. The maintenance agreement support increased 3.175% over 2011.

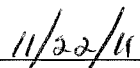
FOR CAPITAL PURCHASES/BIDS/MAJOR PROJECTS:

This is within RPU's approved 2012 budget.

UTILITY BOARD ACTION REQUESTED:

Management recommends that the Utility Board approve a purchase order agreement with SAP Public Services Inc. in the amount of \$109,793.77 for annual maintenance and support of the enterprise business software for 2012.


General Manager


Date



RESOLUTION

BE IT RESOLVED by the Public Utility Board of the City of Rochester, Minnesota, to approve a purchase order agreement with SAP Public Services Inc. for

Annual Maintenance and Support of Enterprise Business Software for 2012

The amount of the purchase order agreement to be ONE HUNDRED NINE THOUSAND SEVEN HUNDRED NINETY THREE AND 77/100 DOLLARS (\$109,793.77).

Passed by the Public Utility Board of the City of Rochester, Minnesota, this 29th day of November, 2011.

President

Secretary