

**SECTION 500**  
**SPECIAL SERVICES**

**501 Temporary Service**

501.1 Temporary service is intended to be supplied at secondary voltages only to customers for use during the construction of permanent facilities and before the permanent service can be installed.

501.2 The address of the location to be supplied with temporary service must be permanently displayed at the location and on the temporary pedestal and be easily readable from the street before RPU will install the temporary service. All overhead and underground temporary services will be metered and billed under one of RPU's Standard Rate Schedules. RPU will furnish only the service drop or lateral and the metering equipment.

501.3 The Customer shall provide an approved meter socket with the necessary raceway and a suitable rigid support for attachment of the metering equipment and service drop or lateral. On all three phase temporary services, where required, the Customer shall also provide a suitable enclosure for installation of RPU's instrument transformers.

501.4 A nominal flat fee (payable in advance) will be assessed for the first single phase temporary service of 200 amperes or less installed for residential construction. The location of the temporary service will be designated by representatives of RPU. The Customer will be required to pay RPU for the actual cost to install and remove any additional single phase temporary service of 200 amperes or less, any single phase temporary service larger than 200 amperes, any commercial temporary service, any temporary service located for the convenience of the Customer, and any other special facilities requested by the Customer.

Information regarding the charges for temporary service can be obtained from RPU's Customer Service Representative.

## **502 Services for Unusual Load Characteristics**

The operation of Customer equipment having a relatively high load of short or intermittent duration, such as welders, compressor motors, elevators, and X-ray equipment, may cause serious fluctuations of voltage and interfere with the service being provided by RPU to other customers. If such a load is anticipated, the Customer must consult with RPU and agree to install such protective devices as may be required so as not to cause damage to any of RPU's equipment or in any way inhibit service to other customers. In addition, special compensation may be required by RPU from the Customer in those cases where it is necessary for RPU to install special or larger facilities than would normally be required to provide satisfactory service. (Refer to Section 700 for additional details.)

## **503 Redundant Facilities**

RPU will normally provide one set of facilities (such as a set of primary cables and a transformer) to one point of service for each Customer. If a Customer requires redundant facilities (more than one set of facilities to the same point of service), RPU must be advised as soon as possible so the feasibility of such service can be determined. If RPU determines that redundant facilities can and will be provided, the Customer will be required to reimburse RPU for the entire cost of additional facilities, including all labor, materials, vehicle charges, and overheads. An agreement between the Customer and RPU may also be executed.

## **504 Relocation or Protection of RPU Facilities**

It is the responsibility of the Customer to arrange for the relocation and/or protection of RPU's facilities whenever such action is appropriate. Any intended relocation or protection of RPU facilities must be reviewed with and approved by RPU in advance. The cost of any change or relocation of RPU's facilities for the benefit only of the Customer, and which has been initiated by the Customer, shall be borne solely by the Customer. A deposit by the Customer may also be required before the changes are made. RPU will bear costs to the extent that a change or relocation benefit RPU. The Customer shall not be required to pay for changes necessitated through public improvements by the City, County or State.

**505 Security Lighting**

Security lighting is available under its own rate schedule classification for those Customers requesting it.

**506 Rewiring Existing Facilities**

The customer or electrical contractor shall contact RPU when it is necessary to rewire or upgrade an existing electric service. All RPU Electric Service Rules & Regulations will be followed to the degree that conditions allow, with final approval by RPU personnel. The customer shall be responsible for maintaining the same phase rotation for 3-phase rewires.

**507 Underground Locations**

507.1 Minnesota Statute, Chapter 216D, requires an excavator to contact the utility notification center (Gopher State One Call) at least 48 hours before beginning an excavation. The excavation notice may be made by calling the center at 1-800-252-1166 and providing the following information:

- 507.1a Name of the individual calling.
- 507.1b Precise location of the proposed excavation.
- 507.1c Name, address and telephone number of the excavator.
- 507.1d Excavator's field telephone number.
- 507.1e Type and extent of proposed excavation.
- 507.1f Any anticipated use of explosives.
- 507.1g Date and time when excavation is to commence.

507.2 "Excavation" means an activity that moves, removes, or otherwise disturbs the soil by use of a motor, engine, hydraulic or pneumatically powered tool, or machine-powered equipment of any kind, or by explosives. Excavation does not include:

507.2a The extraction of minerals.

507.2b The opening of a grave in a cemetery.

507.2c Normal maintenance of roads and streets if the maintenance does not change the original grade and does not involve the road ditch.

507.2d Plowing, cultivating, planting, harvesting, and similar operations in connection with growing crops, trees, and shrubs, unless any of these activities disturbs the soil to a depth of 18 inches or more.

507.2e Gardening, unless it disturbs the soil to a depth of 12 inches or more.

507.2f Planting of windbreaks, shelterbelts, and tree plantations, unless any of these activities disturbs the soil to a depth of 18 inches or more.

507.3 Rochester Public Utilities encourages that underground facilities locations be requested prior to all construction or activity that disturbs the soil, including especially those activities that involve hand tools.

507.4 Any contact with an electric cable during excavation must be reported immediately, day or night, by calling RPU direct at 507.280.9191.