

SECTION 1000

METER READING

1001 Meter Reading Frequency

RPU will attempt to read all water meters on a monthly basis and will make a reasonable effort to verify meter readings a minimum of once each year.

1002 Final Readings

For the purpose of issuing a final bill, RPU will make a final reading of the customer's meter or outside remote register. Where a remote register is in use, RPU will use the remote register reading if it has been verified within the past year.

1003 Billing Adjustments for Defective Meters

If a water meter is determined to be stopped or not accurately measuring water use, the amount billed will be corrected based on RPU Board Policy Statement "Adjustment of Electric and Water Bills" which is available at the RPU Service Center. (See Section 507 for meter testing rules.)

1004 Defective Remote Registers

In the event of failure or malfunctioning of a remote register, a customer's bill will be adjusted based on the inside meter reading.